

Privacy Policy

Agora Technologies built the oDeliver Shopify app as a commercial app. This SERVICE is provided by Agora Technologies and is intended for use as is.

This page informs visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decides to use our Service.

By using our Service, you agree to the collection and use of information as described in this policy. The Personal Information we collect is used to provide and improve the Service. We do not use or share your information except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible within the oDeliver Shopify app unless otherwise defined here.

Information Collection and Use

We may require you to provide certain information for the app to function. This information is retained and used solely to provide the intended functionality.

The app integrates with Shopify to provide its functionality. Upon installation, we may collect the following information from your Shopify store:

- Store name and contact details.
- Order and shipping information.

This data is used exclusively to process shipments and provide related services.

Log Data

In case of errors within the app, we may collect diagnostic data, including:

- Internet Protocol (IP) address.
- Device and operating system details.
- App configuration at the time of the error.

This data is used to debug and improve the app and is not shared with third parties.

Cookies

This Service does not use cookies explicitly. However, it may rely on third-party services that use cookies to improve their functionality. You can manage your cookie preferences through your browser settings. Note that disabling cookies may affect some app features.

Security

We use commercially reasonable measures to protect your Personal Information. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute protection.

Children's Privacy

This Service is intended for business use and is not directed at individuals under 13 years of age. We do not knowingly collect data from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do the necessary actions.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted on this page, and the updated policy will take effect immediately upon posting.

We will notify users of any significant changes to this policy through email or in-app notifications.

This policy is effective as of 2024-11-01.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at agoraconnectnet@gmail.com.